

## RE-ENERGIZING PROGRAMMING

Washington-Centerville Public Library offers a variety of ways to learn. In addition to items found in the collection, patrons can take advantage of countless educational opportunities. In 2018, the Library:

- Increased Program Offerings** – Several new program series launched. Memory Café gave seniors a chance to gather and engage in activities that promote brain health while Tech Talk Tuesdays provided a “drop by” opportunity for those wanting to learn more about current technology topics. Free, hands-on Tech Classes continue to change and evolve to address the most current software, websites and more. In all, more than 1,200 programs were offered in 2018 with more than 84,000 attendees, twice the number in 2017.
- Added More Spaces to Support Programming** – The new Creativity Space at Woodbourne Library, as well as Maker Programming Kits, made it possible to launch and grow new programs like the Teen Make It series, UpCycled and Fixit Clinics. The monthly Teen Make It program gives teens a chance to experiment with Maker Kits, while UpCycled programs teach attendees how to make new creations out of old materials like paper. The Fixit Clinic allows patrons to bring their broken and non-functioning objects and equipment to the Library where staff and Fixit Coaches might be able to assist in getting their possessions working again.
- Collaborated to Benefit Patrons** – Thanks to a new Memorandum of Understanding with Montgomery Job Services, the Library now offers Workforce Opportunity and Innovation Act Orientations. This county-based program provides eligible job seekers with employment workshops, assessments, job search and job development assistance. Similarly, the Library’s collaborative relationship with the University of Dayton and local language arts teachers resulted in the largest number of entries in both the Erma Bombeck Writing Contest and Dottie Yeck Good Life Award Writing Contest.


  
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**HALF-OFF OVERDUE FINES!**  
 Visit the Library April 22-27 to pay half your outstanding fine balance and we'll waive the other half! \*

\* Offer good for up to \$10 in waived fines per Library account. Lost and damaged items excluded.

## 2018 ANNUAL REPORT

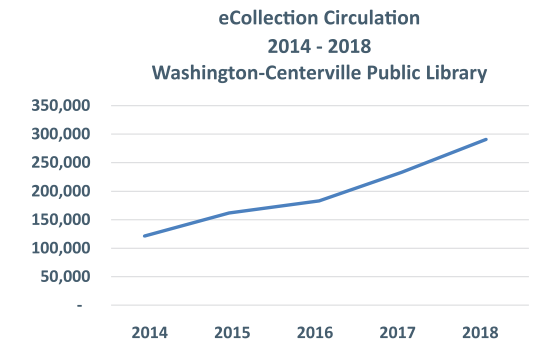



  
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## RESPONDING TO CHANGING DEMANDS

Washington-Centerville Public Library strives to keep pace with the changing needs and requests of today’s library patron. In 2018, the Library:

- Added More Digital Content** – The Library added more than 10,000 digital books, audios, music, magazines and video. Patrons responded positively to new video streaming services like Kanopy and Acorn with more than 12,000 eVideo uses. Overall, nearly 300,000 digital collection items were checked out in 2018, representing a 60% increase over 2016 when both library locations were operational. Over the past five years, usage of this collection has nearly tripled.



- Expanded the Maker Kit Collection** – Maker Kits are themed kits that promote hands-on learning and creativity. Response to this collection and related maker programming has been very positive. In 2018, Maker Kits checked out more than 400 times! To satisfy growing demand, the Library added over a dozen new Maker Kits, including eight kits specifically for children. Maker Kits are funded through the generous support of the Friends of Washington-Centerville Public Library.
- Evaluated New and Old Offerings** – The Library continuously scans the horizon for new formats to add to the collection, as well as monitors performance of existing formats and adjusts accordingly. In 2018, these efforts led to the addition of VOX books. These unique audiobooks for children provide full professional audio narration using a unique audio reader built right into the cover of the book. Due to decreased demand and a trend towards more online gaming, the Library discontinued its videogame collection in August 2018.

## REDESIGNING FACILITIES & TECHNOLOGY

Citizens and staff alike waited in excited anticipation to Rediscover Woodbourne Library. The result was worth the wait! In 2018, the Library:



- Renovated and Expanded Woodbourne Library** – With feedback solicited from public surveys and community forums, Woodbourne Library was expanded by 9,000 sq. ft and completely renovated. The project, which took approximately 19 months, and cost \$5.8 million, was completed on time and on budget. The Library now boasts four original works of art, more programming and meeting spaces, better parking and access, and updated restrooms. Interest in the renovated Woodbourne Library resulted in a 23% increase in new library cardholders, bringing the total number of cardholders to more than 68,000.

- Improved Patron Experience with RFID Technology and Self Checkouts** – Recently implemented Radio Frequency Identification (RFID) technology improves the speed and accuracy of check-in and check-out of materials, freeing Library staff to provide direct service to customers. RFID also helps secure the collection, protecting taxpayer’s investment in the Library. New, easy-to-use self checkout machines make it even easier for patrons to expedite their library visit. Currently 40% of patrons utilize self-checkout.

- Updated Centerville Library** – After the Woodbourne Library was completed, attention was immediately turned to improving Centerville Library. The Cynthia Klinck Community Room was repainted and the foyer redesigned. New flooring, chair rails, window treatments and door vinyl were also added. The repair and repaving of the parking lot, public restroom updates and carpet replacement are projects planned for 2019.



### THE SEPTEMBER 23RD GRAND RE-OPENING DREW MORE THAN 2,000 CITIZENS! DEMONSTRATIONS OF NEW LIBRARY AMENITIES, MUSICAL PERFORMANCES, COMMEMORATIVE LIBRARY CARDS, FREE GIVEAWAYS AND RAFFLES, AND LIGHT REFRESHMENTS ROUNDED OUT A DAY FILLED WITH JOY.



## REMAINING GOOD STEWARDS

The Library provides \$4.31 in value for every \$1 in tax investment! The Board of Trustees, along with library staff, remain good stewards of public tax dollars. In 2018, the Library:

**Raised Funds for Special Projects** – The Library Board of Trustees, with the help of a citizen committee, planned a successful Rediscovering Woodbourne Sneak Peek Gala. The event, which brought together the community to celebrate the re-opening of Woodbourne Library generated over \$37,000. The revenue will fund an interactive Children’s Wall at Woodbourne Library coming in 2019.

**Sought Grant Funding** – Thanks to three successful booksales, a wildly popular Ghost Walk, and a Race to the Holidays, the Friends of WCPL granted more than \$36,000 to the Library to fund projects such as new benches for Woodbourne Library, summer reading club incentives, teaching tablets, pendant lighting and much more.

**Monitored Expenditures Carefully** – After three years of consistently flat expenditures, the last two years reflect the closing and re-opening of Woodbourne Library. Total expenditures for 2018 were \$7,000,000 due to spending on equipment, materials, and staffing – all in preparation for the reopening of Woodbourne Library.

