



# AMERICA'S STAR LIBRARIES

THE *LJ* INDEX OF PUBLIC LIBRARY SERVICE 2021

By Keith Curry Lance

**This is the 14th year** in which *LJ* has scored U.S. public libraries on the *LJ* Index of Public Library Service and awarded Star Library ratings. The 2021 scores and ratings are based on FY19 data from the Institute of Museum and Library Services (IMLS) Public Library Survey (PLS). Because of the unavoidable delay in data collection and analysis, that means this year's Star Libraries once again represent not our current pandemic realities but a sort of pre-pandemic time capsule. Nonetheless, as such, they represent a useful point of comparison. We've interviewed library directors to learn how the pandemic has changed things since these numbers were collected.

We had originally hoped to add library website visits to the *LJ* Index criteria this year, since the PLS has been collecting data on the measure since 2018, joining e-retrievals, added in 2020; Wi-Fi sessions, in 2019; and electronic circulation, in 2016. Together with physical circulation, library visits, program attendance, and public internet computer use, these offer a well-rounded picture of library use across channels.

However, a quarter or more of libraries in 15 states had not yet reported this latest new output measure—and one

of them, Ohio, did not report the statistic for any library. So we deferred the addition to the 2022 edition. As noted last year, it will be very timely, given that the 2022 edition of Star Libraries will be based on FY20 data—the year most strongly impacted by the onset of the COVID-19 pandemic.

If it was not already clear that a public library's website is, in fact, a virtual branch, the extra traffic driven to such websites in 2020 due to the enforced closure of the vast majority of public library facilities will make it undeniable.

**KEITH CURRY LANCE** (KEITHLANC@COMCAST.NET) IS AN INDEPENDENT CONSULTANT BASED IN BOULDER, COLORADO. HE ALSO CONSULTS WITH THE LOUISVILLE, COLORADO-BASED RSL RESEARCH GROUP. IN BOTH CAPACITIES, HE CONDUCTS RESEARCH ON LIBRARIES OF ALL TYPES FOR FEDERAL AND STATE LIBRARY AGENCIES, STATE LIBRARY ASSOCIATIONS, AND OTHER LIBRARY-RELATED ORGANIZATIONS. FOR MORE INFORMATION, VISIT KEITHCURRYLANC.COM.



**NEW STARS**

★★★★★ There are 16 new five-star libraries for 2021. San Mateo County, CA, is the lone new five-star library spending \$30M+. Among libraries spending \$10–29.9M, there are three new five-star libraries: Gail Borden Public Library District in Elgin, IL; Salt Lake City, UT; and Santa Monica, CA. Among libraries spending \$1–4.9M, there are two new five-star libraries: East Cleveland, OH; and Port Jefferson, NY. Among libraries spending \$400–999.9K, there are two more new five-star libraries: Provincetown, MA; and Southwest Harbor, ME. Among libraries spending \$200–399.9K, there are also two new five-star libraries: Bandon, OR; and Grand Marais, MN. The Southworth Library Association in Dryden, NY, is the lone new five-star library spending \$100–199.9K. Among libraries spending \$50–99.9K, there are a further two new five-star libraries: Baudet, MN; and Boyden, IA. And among libraries spending \$10–49.9K, there are three new five-star libraries: Lanark, IL; Lone Oak, TX; and Town Creek, AL.

★★★★★ There are 26 new four-star libraries this year. Kansas City, MO, is the lone new four-star library spending \$10–29.9M. Four new four-star libraries spending \$5–9.9M are Barrington, IL; Cedar Mill Community Library in Portland, OR; Comeswogue Public Library in Port Jefferson, NY; and Washington County Cooperative Library Services in Hillsboro, OR. Orville, OH, is the only new four-star library spending \$1–4.9M. The two new four-star libraries spending \$400–999.9K are Monona, WI; and New Carlisle, IN. Three new four-star libraries spending \$200–399.9K are Alpine County Library and Archives in Markleeville, CA; Belleville, WI; and Hamilton County Public Library in Syracuse, KS. Singletary Memorial Library in Rusk, TX, is the lone new four-star library spending \$100–299.9K. Eight new four-star libraries spending \$50–99.9K are Choteau, MT; Electra, TX; Jay Johnson Public Library in Quinter, KS; Lincoln, KS; Marathon, TX; Parker, SD; Richfield Springs, NY; and Springlake, TX. And six new four-star libraries spending

\$10–49.9K are Armoral Tuttle Public Library in New Plymouth, ID; Drummond, MT; Elma, IA; Fowler, CO; Garnavillo, IA; and Waterford, PA.

★★★ For 2021, there are 36 new three-star libraries. The lone new three-star library spending \$30M+ is East Baton Rouge Parish, LA. New Star libraries spending \$10–29.9M are Central Arkansas Library System in Little Rock, AR; and Richland County in Columbia, SC. Great Neck, NY; Monroe County, IN; and Sagem Public Library in Holbrook, NY, are new three-star libraries spending \$5–9.9M. Paramus, NJ; and West Bloomfield Township, MI, are new three-star libraries spending \$1–4.9M. There are four new three-star libraries spending \$400–999.9K: Dorcas Carey in Carey, OH; Oak Bluffs, MA; Orcas Island, WA; and Sturgis Library in Barnstable, MA. There are five more new three-star libraries spending \$200–399.9K: Cambridge, WI; Jefferson County in Boulder, MT; McCook, NE; North Baltimore, OH; and Cotuit, MA. Among libraries spending \$100–199.9K, there are six new three-star libraries: Britton, SD; Dolores County School/Public Library in Dove Creek, CO; Mountain View, MO; Overbrook, KS; Rossville, KS; and Stamford, NY. There are seven new three-star libraries spending \$50–99.9K: Eleanor Daggett Memorial Library in Chama, NM; Greeley County in Tribune, KS; Parkston, SD; Parsons, TN; Ravenna, NE; Sterling, KS; and Wymore, NE. There are also seven new three-star libraries spending \$10–49.9K: Bruce, WI; Gilbertville, MA; Lester Public Library in Vesper, WI; Olin, IA; Orford, NH; Oriskany, NY; and West Stockbridge, MA.

**GAINED STARS**

From 2020 to 2021, 18 U.S. public libraries improved their Star Library ratings while remaining in the same spending categories.

Nationwide, Pleasant Mount, PA (\$10–49.9K), was the only Star Library to move from three to five Stars.

Four libraries moved from four to five Stars: Santa Clara County in Campbell, CA (\$30M+); Apalachin, NY (\$100–

**TABLE 1 MEAN AND STANDARD DEVIATIONS (SD) OF LJ INDEX STATISTICS BY EXPENDITURE CATEGORY, 2021 (BASED ON FY19 DATA)**

PER CAPITA SERVICE OUTPUT EXPENDITURE CATEGORY	PHYSICAL CIRCULATION		CIRCULATION OF ELECTRONIC MATERIALS		LIBRARY VISITS		PROGRAM ATTENDANCE		TOTAL INTERNET COMPUTER USE		PUBLIC WI-FI SESSIONS		ELECTRONIC RETRIEVALS	
	MEAN	SD	MEAN	SD	MEAN	SD	MEAN	SD	MEAN	SD	MEAN	SD	MEAN	SD
\$30M+	7.84	4.68	1.89	1.26	4.34	1.56	0.39	0.22	0.80	0.39	2.27	4.15	1.95	3.13
\$10-29.9M	8.69	6.55	1.74	1.74	4.80	2.63	0.48	0.35	0.91	0.64	2.19	3.73	1.78	2.71
\$5-9.9M	9.14	7.09	1.44	1.59	5.44	3.36	0.58	0.44	0.89	0.82	2.92	6.57	3.24	10.84
\$1-4.9M	7.85	6.44	1.10	1.13	5.81	5.06	0.69	0.92	0.85	0.95	2.26	16.98	4.38	31.51
\$400-999.9K	6.83	5.39	0.92	1.12	6.28	6.06	0.73	0.84	0.91	1.32	1.52	3.16	10.93	202.93
\$200-399.9K	5.95	5.81	0.81	1.34	5.37	4.67	0.68	0.91	0.85	1.16	1.59	10.19	9.79	103.62
\$100-199.9K	5.92	5.91	0.70	0.95	5.22	4.99	0.74	1.02	1.02	1.76	1.33	2.85	5.12	71.80
\$50-99.9K	4.72	3.90	0.68	1.74	4.14	3.38	0.59	0.66	0.83	0.97	1.87	18.84	0.71	11.08
\$10-49.9K	3.11	3.06	0.48	2.22	2.58	2.16	0.36	0.59	0.61	0.81	1.09	4.79	0.14	0.95
<b>TOTAL</b>	<b>6.31</b>	<b>5.75</b>	<b>0.88</b>	<b>1.40</b>	<b>5.22</b>	<b>4.85</b>	<b>0.65</b>	<b>0.85</b>	<b>0.87</b>	<b>1.21</b>	<b>1.73</b>	<b>11.31</b>	<b>5.77</b>	<b>104.92</b>

**NOTE:** These figures are for the 6,094 public libraries originally scored on the LJ Index for 2020. In some cases, they are affected dramatically by extreme outliers that, as last year, disqualified the LJ Index scores of some libraries from consideration as Star Libraries.

**KEY:** M—Millions K—Thousands

**TABLE 2 PUBLIC LIBRARIES ELIGIBLE FOR THE *LJ* INDEX AND REPEAT AND NEW STAR LIBRARIES, 2009–2021 (BASED ON FY06–19 IMLS DATA)**

EXPENDITURE CATEGORY	NUMBER OF LIBRARIES													
	DEC 2021 (2019 DATA)	DEC 2020 (2018 DATA)	DEC 2019 (2017 DATA)	NOV 2018 (2016 DATA)	DEC 2017 (2015 DATA)	NOV 2016 (2014 DATA)	NOV 2015 (2013 DATA)	NOV 2014 (2012 DATA)	NOV 2013 (2011 DATA)	NOV 2012 (2010 DATA)	NOV 2011 (2009 DATA)	OCT 2010 (2008 DATA)	NOV 2009 (2007 DATA)	FEB 2009 (2006 DATA)
\$30M +	65	58	55	54	49	49	51	47	46	44	48	45	36	31
\$10M - \$29.9M	104	104	112	127	116	107	112	113	112	114	107	106	98	88
\$5M - \$9.9M	208	173	192	220	219	222	209	209	198	191	211	186	176	159
\$1M - \$4.9M	1211	1132	1251	1445	1436	1401	1397	1381	1367	1349	1307	1282	1209	1125
\$400K - \$999.9K	1180	1113	1221	1451	1443	1414	1446	1394	1395	1373	1377	1333	1278	1247
\$200K - \$399.9K	958	915	1030	1169	1186	1171	1209	1208	1174	1170	1129	1087	1113	1089
\$100K - \$199.9K	935	920	1044	1204	1212	1180	1257	1237	1251	1258	1236	1204	1191	1173
\$50K - \$99.9K	725	756	888	1011	1002	1055	1088	1122	1111	1126	1145	1128	1152	1115
\$10K - \$49.9K	460	437	540	680	746	750	894	875	919	945	953	1036	1015	1088
<b>Total Libraries Rated</b>	<b>5846</b>	<b>5608</b>	<b>6333</b>	<b>7361</b>	<b>7409</b>	<b>7349</b>	<b>7663</b>	<b>7586</b>	<b>7573</b>	<b>7570</b>	<b>7513</b>	<b>7407</b>	<b>7268</b>	<b>7115</b>
<b>Libraries: Repeat Stars (from prior year)</b>	<b>182</b>	<b>147</b>	<b>172</b>	<b>197</b>	<b>205</b>	<b>199</b>	<b>207</b>	<b>198</b>	<b>196</b>	<b>203</b>	<b>195</b>	<b>195</b>	<b>208</b>	
<b>Libraries: New Stars (no stars prior year)</b>	<b>79</b>	<b>115</b>	<b>89</b>	<b>60</b>	<b>54</b>	<b>61</b>	<b>54</b>	<b>60</b>	<b>67</b>	<b>59</b>	<b>67</b>	<b>63</b>	<b>50</b>	
<b>TOTAL STARS</b>	<b>261</b>	<b>262</b>	<b>261</b>	<b>257</b>	<b>259</b>	<b>260</b>	<b>261</b>	<b>258</b>	<b>263</b>	<b>262</b>	<b>262</b>	<b>258</b>	<b>258</b>	

**NOTE:** The 2021 column in this table includes only the 5,846 public libraries whose *LJ* Index scores were deemed eligible for consideration as Star Libraries this year.  
**KEY:** M—Millions K—Thousands

199.9K); Osterville, MA (\$400–999.9K); and Platte, SD (\$10–49.9K).

Thirteen libraries moved from three to four stars. Charleston County, SC (\$10–29.9M); Loudon County in Lessburg, VA (\$10–29.9M); Hewlett/Woodmere, NY (\$5–9.9M); Port Washington, NY (\$5–9.9M); Harbor-Topky Memorial in Ashtabula, OH (\$400–999.9K); Fairport Harbor, OH (\$200–399.9K); Henderson, OH (\$200–399.9K); Greenville, NY (\$100–199.9K); Springfield, NE (\$100–199.9K); Williamsport/Washington Township, IN (\$100–199.9K); Allison, IA (\$50–99.9K); Oakland, NE (\$50–99.9K); and Lewis Library of Glasgow, MO (\$10–49.9K).

### STILL STARS, NEW CONSTELLATIONS

Seven libraries retained Star Library status while moving up or down between spending categories. Arapahoe Library District in Englewood, CO (retained four stars while moving from \$10–29.9M to \$30M+); Worthington, OH (retained five stars while moving from \$5–9.9M to \$10–29.9M); Pueblo, CO (from five stars in \$10–29.9M to four stars in \$5–9.9M); Porter Public Library in Westlake, OH (from four stars in \$1–4.9M to five stars in \$5–9.9M); Port Orford, OR (retained four stars while moving from \$200–399.9K to \$100–199.9K); Carrollton, MO (from three stars in \$100–199.9K to four stars in \$200–399.9K); and Craftsbury, VT (from five stars in \$100–199.9K to four stars in \$50–99.9K).

### WHAT'S NEXT?

A few directors have asked how we will adjust for the pandemic shutdowns in calculating the 2022 edition of the *Library Journal* Index of Public Library Service. Next year's edition will be based on data for FY20. For most public libraries, that will be data from FY19–20, calendar 2020, or FY20–21 depending on their state library agency's survey

schedule. Those reporting for FY19–20 will be least affected, followed by those reporting for the calendar year (the first two and a half months of which were normal for most libraries), and finally those reporting for FY20–21 (many of which were shut down for the entire period). The answer, quite simply, is that we will not make any arbitrary adjustments to the *LJ* Index.

However, the statistical focus of the *LJ* Index will most likely shift from physical output measures—physical circulation, library visits, program attendance, and public internet computer use—to digital output measures—circulation of electronic materials, Wi-Fi sessions, e-retrievals, and—joining the *LJ* Index in the nick of time—visits to library websites. Because most central libraries and library branches have been closed or open in only limited ways for most of the last two years, the traditional, physical output measures are likely to be lower. On the other hand, the newer digital output measures—particularly the latest addition, library website visits—are likely to spike far beyond their usual levels.

An unknown about the FY20 data is the extent to which public libraries have begun to expand their reporting of program attendance and public internet computer use.

Traditionally, the vast majority of program attendance was based on how many people showed up at library meeting rooms. As many public libraries have turbo-charged their plans for taking programming virtual, program attendance totals are likely to be influenced.

Similarly, the pandemic has accelerated the efforts of many libraries to circulate Wi-Fi hotspots, laptops, tablets, and other devices with internet access. Therefore, public internet computer use—once confined to how often people used desktop computers in public libraries—will grow substantially.

And, of course, during pandemic times, library websites have become essential like never before. Even physical



circulation is likely to be affected by pandemic changes. Some suppressed physical circulation—for example, a shift to indefinite loans until facilities can reopen. Some raised it—such as expanding deposit collections or introducing new methods of distributing materials “in quantity” during the pandemic (for example, bags of books based on individuals’ identified interests). Next year’s Star Library

interviews will certainly explore how libraries reported each of the *LJ* Index statistics differently than they did pre-pandemic. Like every other aspect of life, post-pandemic public library statistics are likely to change to a “new normal” rather than revert to pre-pandemic reporting practices. The 15th edition of *Star Libraries* and the *LJ* Index will definitely be interesting!

## STAR LIBRARIES AND THE PANDEMIC

We interviewed five directors of new or returning 2021 Star Libraries to learn how their libraries were positioned to cope with the pandemic, how they changed their operations to cope with the pandemic, and how their libraries rose to the challenges of the pandemic.



### SAN MATEO

**Anne-Marie Despain**, director of library services for San Mateo County Libraries, CA (five stars, \$30M+), attributed her library system’s readiness for the pandemic to an organizational culture “that champions creativity, learning, risk taking, and growth-mindset thinking.” Specifically, she credits “already built out and robust” digital resources that were “easy to enhance... quickly,” pioneering in “circulating Wi-Fi hotspots and laptops to the public,” pre-pandemic plans to extend curbside service, and “an open communication and continuous feedback model” of staff performance management.

Despain reports that San Mateo County Libraries staff collaborated to expand curbside service to all locations; to create centralized customer care (phone, text, email—all in multiple languages); to provide technology support for distance learning (hotspots, laptops, and Zoom meeting rooms); to reimagine the summer learning STEAM curriculum “so families could do them together from home”; and to assist their county’s emergency efforts (food availability, contact tracing, vaccine information, resource assistance).

Despain described how “COVID-19 presented our community with an early shared challenge: a shortage of personal protective equipment (PPE) for health care workers.... We put 17 3D printers into action. In a matter of weeks, we worked with medical workers to prototype, design, and organize a team of staff members to print, cut and assemble ear savers and face shields for our county hospital.



### SALT LAKE CITY

**Debbie Ehrman**, acting executive director of Salt Lake City Public Library, UT (five stars, \$10–29.9M), believes that her library’s existing digital equity efforts “set us up nicely to keep our community connected to vital resources during the pandemic.” The library’s hiring of a digital inclusion coordinator in 2016 enabled it to focus on bridging the digital divide (borrowable Wi-Fi hotspots, laptops), leading to a Digital Navigator initiative, an IMLS grant-funded project that made possible technology outreach efforts that enabled the library to provide low-cost internet access and devices “when people needed us the most.”

## LJ INDEX REMINDERS

### FREQUENTLY ASKED QUESTIONS

For answers to basic questions about the *LJ* Index and its Star Library ratings, visit the Star Library/*LJ* Index FAQ at [bit.ly/StarLibs\\_FAQ](http://bit.ly/StarLibs_FAQ).

### THE OUTLIER CRITERION

Beginning with the 2020 edition of *Star Libraries*, an outlier criterion was introduced. With the addition of virtual output measures, some libraries are reporting extreme statistical outliers which, if not outright inaccurate, are substantially non-comparable to those reported by other libraries or results of extraordinary circumstances. While

the *LJ* Index is designed to enable a public library to become a Star Library by excelling on some of the component statistics rather than all, it is not intended to allow a single outlier value to overcompensate for all of the other statistics. See the 2020 *Star Libraries* article for a detailed explanation of this new criterion and how it is applied: [bit.ly/StarLibs2020](http://bit.ly/StarLibs2020).

### BE YOUR OWN STAR

If your library does not appear on the list of *Star Libraries*, don’t assume that there is nothing in this project for your library. See the

2015 *Star Libraries* article for several examples of ways you can reanalyze *LJ* Index scores and come up with your library’s own claim to distinction: [bit.ly/StarLibsDIY](http://bit.ly/StarLibsDIY).

### FACTORS AFFECTING WI-FI SESSIONS STATISTICS

If your library is still struggling with collecting and using statistics on Wi-Fi sessions, it may be worthwhile to consider the variety of factors that can affect how high or low your library’s Wi-Fi session count is. These factors are discussed in the 2019 *Star Libraries* article at: [bit.ly/StarLibs2019](http://bit.ly/StarLibs2019).

# STATUS OF LIBRARY WEBSITE VISITS

**The newest output** measure in the PLS is library website visits: a major access point for many library users, even before the pandemic. According to a 2013 Pew Research report, “What People Do at Libraries and Library Websites,” a quarter of Americans reported visiting a library website in the past 12 months. Once there they are searching the library catalogue (82 percent), getting basic library information like hours of operation, location of branches, or directions (72 percent); reserving books (62 percent); renewing books (51 percent); using online databases (51 percent); getting information about library programs or events (48 percent); getting research or homework help (44 percent); reading book reviews (30 percent); signing up for library programs (27 percent); downloading ebooks (22 percent); and reserving meeting rooms (6 percent).

Before libraries had websites, these activities would have required a phone call at least, if not a physical

visit. In a real sense, library websites serve as virtual branches, provide remote access to e-resources made available by libraries. Needless to say, those numbers will only have grown even before the pandemic.

Across all libraries scored for FY18, four out of five (83.2 percent) reported this newest output measure.

States in which all scored libraries reported library website visits for FY19 are: Arkansas, Maryland, Nebraska, and Virginia.

In 19 states, 90 percent or more of scored public libraries reported website visits for FY19: Texas (99.8 percent), Iowa (99.6 percent), New York (98.7 percent), Mississippi (98.1 percent), Florida (97.4 percent), Montana (97.2 percent), Missouri (97.1 percent), Connecticut (96.4 percent), Colorado (95.8 percent), Michigan (95.5 percent), Kentucky (94.7 percent), Indiana (94.6 percent), Massachusetts (93.9 percent), Nevada (93.8 percent), Idaho (93.6 percent), North Dakota (92.5 percent), North

Carolina (91.1 percent), Wisconsin (90.5 percent), and California (90 percent).

In 10 states, between 25 percent and 50 percent of libraries did not report visits to their websites that year: Wyoming (40 percent), Minnesota (36.9 percent), New Hampshire (33.3 percent), Delaware (33.3 percent), Pennsylvania (32.7 percent), New Jersey (32.2 percent), Maine (31.6 percent), Illinois (31 percent), South Carolina (31 percent), and Kansas (30 percent).

In four states, a majority of scored libraries did not report library website visits for 2019: Alaska (63.6 percent), Tennessee (64.7 percent), and South Dakota (65.6 percent).

Only one state had no scored libraries reporting library website visits: Ohio.

Given an additional year to change their state survey instruments and the centrality of websites to providing safe library service in the early days of the COVID pandemic, we trust that reporting of this measure for 2020 will be higher across the board.

Ehrman described how Salt Lake City Public Library’s annual in-person celebrations of cultural events such as Día de los Muertos, Diwali, and Pride went virtual. Through the library’s existing Holds to Go curbside service, patrons could receive newly created kits so they could celebrate at home. This idea was so successful it was expanded beyond celebrations to provide “unique at-home experiences for all ages” (a mystery box for teens, maker projects, custom book bags for parents, expanded literacy kits, and memory kits for caregivers).

Ehrman shared how the library’s robust gardening programs were adapted during the pandemic. “Within days of the citywide closure, our gardeners created an online order system for the Seed Library, and later mailed out over 800 envelopes of seeds.... Our intrepid gardeners continued to tend our 16 community garden beds themselves, growing hundreds of pounds of fresh produce to donate weekly to an emergency women’s shelter.”



## WASHINGTON COUNTY

**Lisa Tattersall**, manager of Washington County Cooperative Library Services in Hillsboro, OR (four stars, \$5–9.9M), attributed her library system’s ability to respond quickly to the pandemic to its “forward-thinking early adoption of technologies

and the skills of our staff to implement them.” Within days of the countywide shutdown, library staff were able to shift to a 100 percent remote work environment. Critical services to 16 locations continued largely uninterrupted,

apart from the transfer of physical books between branches. Staff immediately turned their attention to an already robust digital collection.

Pandemic-motivated changes that Tattersall believes enabled Washington County Cooperative Library Services to adapt quickly included curating online distance learning resources for preK–12 students and their families, and online job development and search resources for victims of dramatic layoffs. The library also prioritized engagement with patrons via digital channels and newsletters, and eliminated overdue fines.

Tattersall reports that, “in March 2020, when it was clear in-person events would not be possible, we quickly redesigned our Summer Reading program. Instead of kids coming to the library, we took the library to underserved kids whose families went to free lunch sites. We put over 10,000 free books into kids’ hands. It was so successful and well-received that we reprised it again this summer. We also partnered with homeless shelters and migrant camps to distribute free books for adults and kids in these vulnerable situations.”



## EAST BATON ROUGE

**Spencer Watts**, library director for East Baton Rouge Parish Library, LA (three stars, \$30M+), identified several pre-existing efforts that prepared his library to face pandemic challenges: a weekly Facebook-based Monday Night Bedtime Stories series, the library’s YouTube channel, bookmobile outreach service, a school–public library partnership, food bank and

gardening programs, drive-through windows, a no-fines policy for children and seniors, regular e-messaging to patrons, and “a robust collection of more than 200,000 ebooks, audiobooks, and streaming media platforms.”

Watts credits East Baton Rouge Parish’s effective adaptation to the pandemic to expanded school–public library collaboration (something he characterized as “COVID lemonade”—as the library had been trying to arrange that for years) as well as a wide variety of virtual programs, including story times, book talks, author/expert presentations, theatrical and musical events, job-seeking workshops, and more.

The library also partnered with school food outreach programs, doubled and tripled the size of its deposit collections, and made library meeting rooms available as COVID screening and vaccine sites and space for rental assistance programs. Google ads seen by book shoppers increased annual traffic to the library’s website and catalogue by 83 percent. The library worked with local magazines and media outlets to create local content and “deliver it virtually in front of their paywalls.” Examples included “the prestigious Business Forum series, 225 magazine’s Positive Minute, *inRegister’s* book club, and *BR Parents* magazine’s Kids Scoop News.”

Watts reports that East Baton Rouge Parish “converted our 3rd Annual Mid City Micro-Con in August 2020—which connects a community of comics fans, graphic artists, and creators who are often underrepresented and unseen—to an entire day of virtual programming. This was overwhelmingly appreciated by creators and fans alike—they really celebrated the opportunity to connect in spite of COVID restrictions and promoted it and the library heavily via social media before and after the fact. The archives are still being viewed and we’ve added to them with this year’s ‘in-person’ session recordings.”



**PARAMUS**

**Leonard LoPinto**, director of Paramus Public Library, NJ (three stars, \$1–4.9M), credits his library’s preparedness to deal with a pandemic to existing partnerships and collaborations with local schools, local government, and other libraries and community organizations.

“In the early days of the pandemic, we learned to use Zoom for staff meetings and ESL classes, we set up a Google number so staff could call our patrons just to offer a friendly voice of support, we manned virtual reference desks from our backyards and answered questions about life, the pandemic, and bread making as best we could. We made YouTube videos, we told stories, and we watched our social media engagement climb through the roof,” said LoPinto. “We emailed every person that had attended a program within the last year just to let them know that the library was still alive and that we were there to help them in any way we could. Did everything we tried work? No, but we learned from our mistakes and then tried something different.”

The staff learned from its successes, too. “The ESL classes stand out as a unique experience that has made us reevaluate the way we do business. Before the pandemic, we never considered offering virtual classes. Holding the classes virtually has allowed us to reach more people and rethink the model. When we held classes in our meeting room, small group work would often be difficult because everyone was attempting to talk louder than the group next to them. But with Zoom, we can break out students into small groups and they can really focus on what their partner is saying. It’s also much easier for the teacher to bounce between groups and address individual needs.... Eventually we’ll have ESL classes back in the library, but we’ll probably always keep part of our program online.” ■

**THE STAR LIBRARIES 2021**

We are pleased to announce the results of the 14th edition of the *LJ* Index of Public Library Service. The *LJ* Index rates U.S. public libraries based on selected per capita output measures. The 2021 Index derives from data recently released by the Institute of Museum and Library Services (IMLS) for FY19. This year, 5,846 U.S. public libraries qualified to be rated in the Index. In this edition, there are 261 Star Libraries, each receiving three-Star, four-Star, or five-Star designations.

**EXPENDITURE RANGE \$30,000,000+**

LIBRARY	STATE	LEGAL SERVICE AREA POPULATION	PER CAPITA							SCORE
			PHYSICAL CIRCULATION	E-MATERIAL CIRCULATION	LIBRARY VISITS	PROGRAM ATTENDANCE	PUBLIC COMPUTER USERS	WI-FI SESSIONS	ELECTRONIC RETRIEVALS	
★ Cuyahoga County Public Library	OH	616,527	19.19	4.39	8.09	0.53	1.99	2.41	4.47	1932
★ PL of Cincinnati and Hamilton County	OH	802,374	21.05	5.24	6.97	0.56	1.48	2.38	5.19	1873
★ San Mateo County Libraries	CA	285,263	10.78	2.21	7.53	1.33	0.96	14.21	0.83	1813
★ Cleveland Public Library	OH	398,453	11.84	3.10	5.97	0.82	1.71	1.87	3.74	1560
★ Santa Clara County Library	CA	444,567	19.89	2.60	7.53	0.54	0.94	4.60	3.31	1520
★ Arapahoe Library District	CO	264,545	15.29	4.69	6.60	0.62	0.99	0.68	1.80	1434
★ San Francisco Public Library	CA	883,869	8.95	4.32	6.70	0.57	0.94	5.34	2.10	1364
★ Columbus Metropolitan Library	OH	850,548	15.11	2.68	6.50	0.29	1.69	0.57	3.02	1328
★ King County Library System	WA	1,504,540	9.67	4.46	6.44	0.41	1.33	3.33	0.73	1309
★ Saint Louis County Library	MO	859,148	14.13	2.01	5.94	0.89	1.14	0.85	0.88	1291
★ East Baton Rouge Parish Library	LA	440,059	4.96	2.09	5.81	0.95	1.19	2.79	4.13	1283
★ Carnegie Library of Pittsburgh	PA	399,948	12.04	1.57	6.81	0.55	1.14	1.06	5.89	1280
★ Seattle Public Library	WA	747,300	10.39	4.95	6.59	0.37	0.98	2.40	1.76	1276
★ Denver Public Library	CO	717,796	9.98	3.09	5.59	0.67	1.12	0.94	0.91	1162
★ Multnomah County Library	OR	813,300	18.30	4.26	4.44	0.35	0.86	2.14	0.07	1149

**EXPENDITURE RANGE \$10M–29.9M**

LIBRARY	STATE	PER CAPITA									SCORE
		LEGAL SERVICE AREA POPULATION	PHYSICAL CIRCULATION	E-MATERIAL CIRCULATION	LIBRARY VISITS	PROGRAM ATTENDANCE	PUBLIC COMPUTER USERS	WI-FI SESSIONS	ELECTRONIC RETRIEVALS		
Worthington Public Library	OH	59,689	47.18	7.02	23.36	0.92	2.01	4.14	5.64	2890	
Naperville Public Library	IL	141,853	24.63	2.91	10.96	0.80	2.28	3.83	17.82	2285	
Ann Arbor District Library	MI	163,590	38.87	3.35	10.81	1.03	0.78	21.42	0.47	2188	
Gail Borden Public Library District	IL	144,597	9.45	1.79	5.26	0.62	0.78	16.28	11.63	1596	
Howard County Library System	MD	317,233	19.72	4.04	6.19	0.99	1.90	0.91	3.13	1471	
Cambridge Public Library	MA	110,402	13.49	1.76	8.81	0.66	1.51	4.15	5.93	1379	
Salt Lake City Public Library System	UT	200,591	14.60	2.72	7.24	0.72	1.50	6.45	0.82	1279	
Santa Monica Public Library	CA	93,593	12.64	1.64	12.09	0.70	1.71	0.94	1.16	1262	
Kenton County Public Library	KY	165,410	9.43	2.86	4.92	1.14	1.23	0.38	6.16	1233	
Schaumburg Township District Library	IL	126,849	19.67	0.92	7.71	0.73	1.08	3.00	3.86	1229	
Berkeley Public Library	CA	123,328	15.54	3.96	8.78	0.58	1.29	0.85	0.54	1190	
Harford County Public Library	MD	251,032	11.18	2.30	6.15	1.41	0.93	1.11	1.81	1165	
Eugene Public Library	OR	169,697	13.83	2.10	6.50	0.39	0.86	10.14	1.79	1144	
Henrico County Public Library	VA	321,233	9.92	2.85	6.40	0.37	1.16	9.08	1.88	1140	
Kansas City Public Library	MO	218,765	5.67	3.14	7.56	0.57	2.68	0.67	0.10	1139	
Somerset County Library	NJ	188,378	15.09	2.15	5.98	0.77	1.07	1.80	1.78	1063	
Carroll County Public Library	MD	167,656	19.91	1.22	5.51	1.01	0.90	0.56	0.63	1033	
Charleston County Public Library Sys.	SC	350,209	5.43	1.98	4.26	0.67	1.76	0.95	5.12	1021	
Loudoun County Public Library	VA	385,327	11.80	2.54	5.40	0.96	0.69	0.85	2.55	1014	
Madison Public Library	WI	275,445	10.73	1.68	6.40	0.43	0.83	9.48	0.42	1007	
Kent District Library	MI	395,660	17.15	2.33	6.83	0.44	0.95	2.14	0.86	1000	
Greene County Public Library	OH	161,573	16.02	3.10	5.11	0.62	0.61	1.12	1.43	956	
Douglas County Libraries	CO	342,847	15.96	3.76	4.94	0.52	0.34	2.49	1.33	947	
Springfield–Greene County Library Dist.	MO	275,174	10.01	1.17	6.79	0.47	0.90	2.67	3.70	944	
Lake County Public Library	IN	242,837	9.37	2.74	4.91	0.35	0.68	6.95	1.59	920	
Stark County District Library	OH	240,131	13.62	2.07	4.73	0.70	0.73	1.82	1.32	900	
Central Arkansas Library System	AR	337,104	5.62	2.57	5.52	0.81	0.72	2.79	1.39	897	
Ramsey County Library	MN	242,515	12.27	1.65	5.83	0.50	0.98	2.56	1.16	893	
Richland County Public Library	SC	384,504	7.85	3.49	3.98	0.15	1.45	2.75	2.54	890	
Marin County Free Library	CA	143,752	9.67	1.64	7.73	0.36	1.18	2.05	0.70	883	

**EXPENDITURE RANGE \$5M–9.9M**

LIBRARY	STATE	PER CAPITA									SCORE
		LEGAL SERVICE AREA POPULATION	PHYSICAL CIRCULATION	E-MATERIAL CIRCULATION	LIBRARY VISITS	PROGRAM ATTENDANCE	PUBLIC COMPUTER USERS	WI-FI SESSIONS	ELECTRONIC RETRIEVALS		
Princeton Public Library	NJ	28,572	15.13	5.71	26.26	2.59	2.39	22.10	3.63	2711	
Washington-Centerville Public Library	OH	56,628	24.59	5.95	11.37	1.34	0.70	55.94	17.56	2571	
Upper Arlington Public Library	OH	34,150	52.91	5.77	16.79	1.23	1.63	7.60	8.17	2385	
Wilmette Public Library District	IL	27,087	27.18	7.08	12.20	1.23	0.88	40.15	1.58	2312	
Elmhurst Public Library	IL	44,121	24.57	1.90	13.78	1.29	5.70	5.90	8.04	2133	
Cleveland Heights–University Heights PL	OH	57,867	32.30	3.52	12.35	0.97	3.89	5.88	0.87	1942	
Porter Public Library	OH	32,680	30.26	2.33	9.99	1.37	1.08	29.15	6.20	1921	
Oak Park Public Library	IL	51,878	28.03	3.47	13.10	0.63	1.95	11.85	8.17	1746	
Ela Area Public Library District	IL	34,462	25.48	1.69	8.49	1.05	3.10	11.49	3.08	1643	
Northbrook Public Library	IL	33,170	27.43	2.53	11.01	1.50	0.93	4.96	8.17	1584	
Pueblo City-County Library District	CO	167,117	11.11	1.70	7.29	1.69	2.18	12.31	1.28	1437	
Palo Alto City Library	CA	69,397	19.50	1.69	14.55	0.73	1.79	5.09	5.11	1428	
Port Washington Public Library	NY	31,071	8.29	1.74	13.64	1.63	1.54	5.62	1.55	1398	
Burlingame Public Library	CA	38,163	17.32	1.54	9.25	1.26	1.00	15.64	0.28	1372	
Cedar Mill Community Library	OR	80,954	27.12	2.82	8.69	1.07	0.36	9.01	0.83	1356	
Hewlett-Woodmere Public Library	NY	20,356	14.22	2.09	14.98	1.06	1.43	1.55	2.61	1346	
Comsewogue Public Library	NY	23,752	19.24	3.93	7.33	1.27	0.74	1.01	5.61	1290	
Washington Cty. Cooperative Lib. Svcs.	OR	14,269	20.41	3.70	13.48	0.24	1.47	0.70	0.85	1278	
Barrington Public Library District	IL	44,157	14.68	5.27	7.20	0.87	1.02	5.43	1.37	1276	
Iowa City Public Library	IA	82,791	13.16	2.96	8.37	0.74	0.83	13.84	3.56	1239	
Champaign Public Library	IL	81,055	23.00	1.58	10.04	0.92	1.19	1.26	2.21	1221	
Vernon Area Public Library District	IL	41,055	18.54	2.50	7.54	1.16	0.69	4.80	5.57	1221	
Monroe County Public Library	IN	137,974	14.67	2.36	6.05	0.36	1.06	20.51	2.54	1186	
Great Neck Library	NY	44,580	6.64	3.23	8.30	1.21	1.04	6.82	3.23	1185	
Boulder Public Library	CO	106,456	14.99	2.44	9.40	0.97	1.08	3.49	2.75	1182	
Williamsburg Regional Library	VA	89,044	10.08	2.74	6.16	1.42	1.21	2.93	5.62	1172	
Carmel Clay Public Library	IN	83,293	23.20	3.17	7.29	0.87	0.40	3.78	1.08	1164	
Glenview Public Library	IL	44,692	19.08	1.46	10.18	0.87	1.00	2.23	4.32	1162	
Newport Beach Public Library	CA	87,180	13.92	1.86	10.74	0.83	0.92	2.66	8.93	1162	
Des Plaines Public Library	IL	58,364	16.69	1.72	7.15	1.00	1.42	2.89	4.73	1151	
Sachem Public Library	NY	83,196	8.48	1.49	7.98	1.81	1.21	1.55	0.98	1151	
Northport Public Library	NY	36,113	7.41	2.19	11.14	0.88	1.78	2.33	1.62	1146	
Mount Prospect Public Library	IL	54,167	16.35	1.13	8.34	0.76	1.79	3.41	3.69	1131	



EXPENDITURE RANGE \$1M-4.9M

LIBRARY	STATE	PER CAPITA									SCORE
		LEGAL SERVICE AREA POPULATION	PHYSICAL CIRCULATION	E-MATERIAL CIRCULATION	LIBRARY VISITS	PROGRAM ATTENDANCE	PUBLIC COMPUTER USERS	WI-FI SESSIONS	ELECTRONIC RETRIEVALS		
Grandview Heights Public Library	OH	7,392	77.59	9.72	60.17	5.88	3.95	16.26	9.52	4713	
West Tisbury Free Public Library	MA	2,896	34.46	3.91	53.60	9.03	8.08	61.81	1.91	4423	
Brumback Library	OH	23,964	48.80	12.83	20.02	12.60	3.37	4.47	0.03	4321	
Hudson Library and Historical Society	OH	22,262	53.56	8.51	44.81	2.65	6.09	5.54	1.32	3713	
Port Jefferson Free Library	NY	7,570	41.85	4.80	21.40	8.96	1.55	5.01	2.84	2953	
San Miguel Library District # 1 (Telluride)	CO	6,530	27.85	4.69	34.68	4.50	4.37	18.87	4.93	2887	
Center Moriches Free Public Library	NY	7,546	18.52	4.93	33.93	8.54	1.68	3.49	1.93	2805	
North Kansas City Public Library	MO	4,208	25.79	7.10	30.91	2.99	4.37	3.10	5.07	2736	
Cutchogue New Suffolk Free Library	NY	3,684	32.78	3.88	43.80	4.20	1.81	9.59	8.20	2724	
East Cleveland Public Library	OH	20,869	4.78	0.16	22.30	7.72	8.63	4.31	0.21	2583	
Westhampton Free Library	NY	5,571	33.72	6.30	19.02	5.85	1.60	3.25	2.74	2567	
Wright Memorial Public Library	OH	9,192	39.74	7.54	16.33	4.13	1.64	4.67	2.65	2541	
Darien Library	CT	21,753	25.61	3.00	16.36	2.62	8.06	7.41	0.21	2441	
Smoky Valley Library District	NV	1,783	21.37	3.40	20.96	6.35	1.31	2.73	5.87	2188	
Twinsburg Public Library	OH	24,453	50.86	5.29	12.29	1.48	1.81	3.10	0.68	2148	
Fayetteville Free Library	NY	10,347	21.11	3.34	16.14	2.30	5.75	7.76	0.70	2122	
Mary Riley Styles Public Library	VA	14,123	29.54	6.69	22.66	2.16	0.86	2.32	1.07	2117	
Jericho Public Library	NY	17,348	16.55	2.72	18.78	1.69	6.82	6.01	3.18	2093	
Orrville Public Library	OH	10,862	46.66	5.54	12.16	1.44	1.68	4.66	0.26	2092	
Homewood Public Library	AL	25,476	20.74	5.97	17.09	3.33	1.64	2.46	5.57	2031	
Lakewood Public Library	OH	51,983	28.03	1.62	17.25	1.84	5.53	3.24	0.64	2000	
Rocky River Public Library	OH	20,582	39.69	4.23	15.68	1.35	1.97	5.89	1.58	1970	
West Bloomfield Township Public Library	MI	71,755	38.53	1.84	14.43	1.03	4.54	1.96	0.99	1926	
Margate City Public Library	NJ	6,354	14.39	3.25	22.59	1.27	3.79	13.78	1.45	1856	
Harrison Memorial Library	CA	3,987	26.20	4.05	22.22	1.16	1.91	3.95	2.49	1838	
Manlius Library	NY	11,198	19.29	4.09	17.95	3.26	1.52	4.38	1.29	1837	
Park City Library	UT	8,504	10.28	3.26	21.57	3.34	1.73	5.15	0.47	1728	
Paramus Public Library	NJ	26,342	18.53	0.68	21.87	1.85	4.32	0.74	0.00	1716	
Sewickley Public Library	PA	13,934	19.34	2.80	16.57	2.77	2.04	1.45	3.12	1687	
Bronxville Public Library	NY	6,323	18.45	1.04	22.51	3.15	2.02	2.13	0.18	1669	

EXPENDITURE RANGE \$400K-999.9K

LIBRARY	STATE	PER CAPITA									SCORE
		LEGAL SERVICE AREA POPULATION	PHYSICAL CIRCULATION	E-MATERIAL CIRCULATION	LIBRARY VISITS	PROGRAM ATTENDANCE	PUBLIC COMPUTER USERS	WI-FI SESSIONS	ELECTRONIC RETRIEVALS		
Leslie County Public Library	KY	10,309	27.02	17.76	7.78	1.70	16.64	41.34	20.13	5273	
Camden Public Library	ME	4,783	40.72	7.60	47.89	5.78	5.80	25.15	4.09	4427	
Welfleet Public Library	MA	2,749	27.50	5.30	45.48	10.64	11.92	3.65	4.84	4299	
Quogue Library	NY	1,080	15.43	10.56	30.05	3.30	11.54	8.93	0.34	3551	
Red Hook Public Library	NY	1,961	44.15	3.98	44.14	6.12	3.14	7.82	0.82	3395	
Haines Borough Public Library	AK	2,480	23.00	1.79	33.55	4.82	6.02	23.30	0.77	3186	
Southwest Harbor Public Library	ME	1,792	29.79	2.04	38.57	6.53	5.95	5.39	32.81	3064	
Osterville Village Library	MA	2,979	30.71	3.48	26.39	7.87	3.96	1.78	2.49	2889	
Truro Public Library	MA	2,007	27.94	4.65	41.12	5.67	1.92	3.01	3.17	2808	
Provincetown Public Library	MA	2,968	4.83	1.77	60.30	1.83	2.96	22.88	0.57	2685	
Homer Public Library	AK	5,443	26.92	3.62	23.30	1.43	8.95	4.46	1.04	2474	
Joyce K. Carver Memorial Soldotna PL	AK	4,327	30.07	4.32	26.11	2.44	3.58	5.32	1.12	2382	
Shelter Island Public Library Society	NY	2,392	12.82	4.70	38.06	4.86	2.96	0.51	1.54	2382	
Julia L. Butterfield Memorial Library	NY	2,641	15.85	3.43	34.59	3.12	3.35	9.23	1.05	2366	
Grand County Public Library	UT	9,764	16.63	1.70	14.63	1.40	7.45	17.53	0.16	2265	
Blair Public Library & Technology Center	NE	7,815	20.79	2.39	13.94	3.47	2.94	15.99	2.51	2250	
Snow Library	MA	5,846	20.54	3.31	22.33	2.39	2.67	12.83	4.21	2217	
Harbor-Topy Memorial Library	OH	3,841	33.83	4.03	14.53	4.05	1.89	2.01	0.27	2195	
Monona Public Library	WI	9,780	22.75	2.58	23.71	1.19	0.84	19.51	0.49	2144	
New Carlisle & Olive Township PL	IN	4,704	25.25	1.79	16.32	1.59	3.92	15.13	0.58	2140	
Henderson Memorial PL Association	OH	5,252	33.83	3.44	15.27	3.28	2.11	3.59	0.32	2129	
Dennis Public Library	MA	2,801	22.91	3.40	31.95	1.94	2.95	2.68	2.03	2072	
Oak Bluffs Public Library	MA	4,677	16.94	2.57	14.71	3.61	2.22	12.05	2.02	2044	
Edgartown Free Public Library	MA	4,306	14.13	2.66	22.56	3.20	2.48	9.75	0.46	2027	
Hewitt Public Library	TX	22,993	17.08	7.10	19.08	2.39	2.24	0.00	0.10	1997	
Dorcas Carey Public Library	OH	5,364	21.89	0.69	26.24	5.45	1.39	1.05	0.06	1967	
Peninsula Library & Historical Society	OH	2,572	29.58	4.65	6.91	1.73	4.29	1.92	0.12	1947	
Orcas Island Library District	WA	5,632	17.48	3.11	21.08	1.28	4.90	5.67	0.71	1931	
Sturgis Library	MA	2,904	16.78	2.37	19.74	2.74	5.50	0.00	68.50	1902	
Seward Community Library and Museum	AK	2,584	13.15	2.35	28.96	2.61	4.27	0.00	0.77	1844	
Garden Home Community Library	OR	5,539	30.93	4.32	15.14	1.55	1.64	1.32	0.82	1838	

**EXPENDITURE RANGE \$200K-399.9K**

LIBRARY	STATE	PER CAPITA								SCORE
		LEGAL SERVICE AREA POPULATION	PHYSICAL CIRCULATION	E-MATERIAL CIRCULATION	LIBRARY VISITS	PROGRAM ATTENDANCE	PUBLIC COMPUTER USERS	WI-FI SESSIONS	ELECTRONIC RETRIEVALS	
Haslet Public Library	TX	1,855	48.94	5.72	28.59	16.10	2.36	1.50	0.16	4220
Grand Marais Public Library	MN	1,410	38.22	8.94	46.84	2.80	4.40	7.07	0.63	3430
Delta Community Library	AK	1,177	55.17	4.44	36.16	2.77	3.19	21.24	3.74	3193
Cimarron City Library	KS	2,211	13.38	2.43	52.01	6.86	1.72	10.10	0.00	2875
Central City Public Library	NE	2,875	25.09	1.46	24.72	5.50	6.36	2.51	0.01	2595
Ely Public Library	MN	3,410	18.84	2.43	20.90	0.95	8.59	8.65	0.14	2229
Beresford Public Library	SD	2,320	21.58	2.83	17.98	2.16	5.82	4.91	1.19	2103
La Veta Regional Library District	CO	1,343	25.82	0.39	30.83	2.75	2.92	6.01	2.70	2097
Skagway Public Library	AK	1,088	11.83	1.18	29.34	1.18	5.07	3.76	0.94	1872
Bandon Public Library	OR	7,053	16.52	1.06	23.89	0.87	5.77	4.54	1.15	1860
Fairport Harbor Public Library	OH	3,115	19.98	3.49	14.94	2.79	2.12	9.45	0.31	1855
Carrollton Public Library	MO	3,784	16.19	1.96	11.07	4.81	2.88	2.27	0.10	1809
John A Stahl Library	NE	3,315	20.34	2.43	19.08	1.42	3.33	2.55	0.21	1755
Red Feather Mountain Library District	CO	1,811	17.98	1.69	12.21	2.11	3.23	10.39	0.09	1657
Green Tree Public Library	PA	4,432	14.30	1.61	24.62	1.30	2.99	1.29	0.82	1654
Hesston Public Library	KS	3,734	22.06	3.53	10.81	1.49	2.83	0.27	0.00	1632
Two Harbors Public Library	MN	3,517	14.92	4.27	12.21	1.01	3.76	0.59	0.50	1626
Alpine County Library/Archives	CA	1,162	14.70	0.65	21.89	2.63	1.32	7.49	0.56	1596
Belleville Public Library	WI	3,568	18.46	4.49	9.87	1.76	1.07	6.56	0.56	1562
Hamilton County Public Library	KS	2,607	4.87	0.89	11.09	3.64	3.63	5.41	0.00	1502
Jefferson County Library - Boulder	MT	5,713	7.67	0.93	19.13	1.89	3.50	0.50	0.12	1473
Caestecker Public Library	WI	4,076	11.46	1.61	17.95	1.50	2.51	2.34	0.03	1455
Norwich Public	VT	3,355	13.03	2.40	14.44	1.96	1.01	8.76	1.72	1450
Guthrie Public Library	OK	11,437	7.27	3.11	7.40	2.58	3.30	1.05	0.00	1442
McCook Public Library	NE	7,551	11.30	0.85	11.95	3.11	2.47	0.66	0.00	1423
Gatesville Public Library	TX	4,224	12.53	2.25	13.64	1.72	2.01	2.39	0.63	1410
Clifton Springs Library	NY	2,127	18.24	1.26	14.10	2.07	0.90	1.63	0.51	1380
Cambridge Community Library	WI	2,699	19.64	1.46	10.08	0.88	1.25	16.64	0.31	1379
Soda Springs Public	ID	3,032	13.45	0.28	9.56	3.11	2.57	0.91	0.16	1379
North Baltimore Public Library	OH	4,283	23.18	1.14	11.50	1.13	1.69	2.07	0.33	1369
Cotuit Library	MA	3,072	8.99	2.92	14.85	2.51	0.36	2.18	0.16	1366

**EXPENDITURE RANGE \$100K-199.9K**

LIBRARY	STATE	PER CAPITA								SCORE
		LEGAL SERVICE AREA POPULATION	PHYSICAL CIRCULATION	E-MATERIAL CIRCULATION	LIBRARY VISITS	PROGRAM ATTENDANCE	PUBLIC COMPUTER USERS	WI-FI SESSIONS	ELECTRONIC RETRIEVALS	
Flomaton Public Library	AL	1,389	114.67	0.84	38.96	1.13	30.47	13.13	0.05	5452
Smith Memorial Library	NY	1,125	23.78	5.57	59.75	1.66	13.28	3.11	0.37	3556
Madison Valley Public Library	MT	1,177	33.15	5.11	40.00	6.89	4.42	5.95	1.57	3381
The Southworth Library Association	NY	1,889	48.75	4.33	22.27	5.87	2.02	13.91	0.32	3247
Powers Library Association	NY	1,282	17.84	1.61	34.40	1.97	17.44	12.48	0.08	3123
Claud H. Gilmer Memorial Library	TX	1,928	13.59	1.83	18.67	5.66	14.29	12.45	0.33	2943
Hartington Public Library	NE	1,476	32.77	2.57	29.40	2.41	13.90	1.63	0.00	2837
Apalachin Library Association	NY	1,131	26.13	3.76	16.23	3.77	0.62	19.04	0.68	2578
Atkinson Public Library	NE	1,238	23.26	2.42	24.71	5.51	5.62	6.05	0.13	2557
Tivoli Free Library	NY	1,118	13.85	1.72	17.07	5.12	6.34	10.25	0.59	2320
Williamsport-Washington Township PL	IN	2,298	7.52	1.01	22.45	4.49	6.90	13.00	0.00	2312
Craftsbury Public	VT	1,225	15.30	0.06	15.64	3.00	6.38	12.51	0.02	2013
Freeman Public Library	SD	1,292	16.16	4.03	15.73	1.51	5.79	4.84	0.02	2000
Port Orford Public Library	OR	2,491	19.80	1.08	17.66	3.11	3.30	9.19	0.00	1957
Centerville Community Library	SD	1,392	20.51	1.23	30.48	3.02	1.94	1.64	0.07	1890
Singletary Memorial Library	TX	3,681	2.68	0.42	19.60	1.50	9.89	9.89	0.05	1877
Greenville Public Library	NY	3,739	15.82	1.40	16.03	3.52	3.55	7.17	0.34	1875
Rogersville Public Library	AL	1,230	25.38	2.93	15.54	2.04	2.88	3.17	5.11	1871
Macsherry Library	NY	1,078	12.91	2.42	16.60	3.79	2.44	5.48	0.13	1848
Springfield Memorial Library	NE	1,612	16.06	1.78	17.30	3.04	2.89	6.80	0.00	1846
Castleton Public Library	NY	1,473	19.32	3.82	10.57	3.48	0.80	2.30	0.24	1748
Mountain View Public Library	MO	2,719	23.85	1.78	24.88	0.49	3.63	1.36	0.00	1730
Dolores County School/PL (Dove Creek)	CO	2,054	7.70	0.20	11.39	2.74	7.10	9.44	1.60	1724
Britton Public Library	SD	1,324	14.67	4.24	10.51	2.20	1.19	5.35	0.22	1717
Kingman Carnegie Library	KS	2,906	19.00	0.90	10.70	2.82	5.96	3.54	0.00	1709
Rossville Community Library	KS	1,896	13.21	0.18	24.02	2.94	1.54	6.99	0.54	1684
Stamford Village Library	NY	1,119	14.07	0.68	13.64	3.00	1.35	11.09	0.02	1682
Overbrook Public Library	KS	1,022	17.93	0.58	12.01	1.19	2.87	11.66	0.58	1633
Summerdale-Marjorie Younce Snook PL	AL	1,379	14.11	1.33	12.57	2.28	7.20	0.87	0.04	1633
Ashland Public Library	NE	2,588	11.38	1.89	16.88	2.63	2.20	5.02	0.12	1628
Aitamont Free Library	NY	1,720	15.55	3.09	6.88	2.28	3.85	2.58	0.24	1598

EXPENDITURE RANGE \$50K-99.9K

LIBRARY	STATE	PER CAPITA								SCORE
		LEGAL SERVICE AREA POPULATION	PHYSICAL CIRCULATION	E-MATERIAL CIRCULATION	LIBRARY VISITS	PROGRAM ATTENDANCE	PUBLIC COMPUTER USERS	WI-FI SESSIONS	ELECTRONIC RETRIEVALS	
★ Plainview Public Library	NE	1,195	16.70	0.78	10.47	5.40	3.62	0.29	0.00	2306
★ Marion City Library	KS	1,787	17.08	1.33	23.49	2.42	3.70	2.89	0.00	2302
★ Philmont Public Library	NY	1,379	19.78	1.78	16.85	2.18	4.35	4.79	0.81	2247
★ Saint Paul Public Library	NE	2,349	16.34	1.88	17.97	0.54	4.31	1.32	0.11	1918
★ Creighton Public Library	NE	1,094	21.39	0.75	7.30	2.41	3.79	1.68	0.00	1901
★ Eibridge Free Library	NY	1,058	14.95	2.67	14.18	2.49	2.06	0.52	0.59	1882
★ Oakland Public Library	NE	1,176	17.62	1.61	9.99	2.01	3.19	3.27	0.00	1818
★ Boyden Public Library	IA	1,020	11.45	0.92	18.51	1.78	2.45	8.16	1.10	1797
★ Griswold Public Library	IA	1,354	6.71	1.74	13.83	2.98	2.56	7.15	0.47	1766
★ Baudette Public Library	MN	1,004	7.86	3.06	16.21	1.80	2.75	0.00	0.06	1740
★ Marathon Public Library	TX	1,138	4.41	0.00	8.53	3.41	4.86	0.00	0.00	1711
★ Jay Johnson Public Library	KS	1,021	12.02	0.87	14.17	2.06	2.68	0.37	0.46	1700
★ Lincoln Carnegie Library	KS	1,202	15.81	3.28	10.42	1.96	1.20	1.29	0.05	1659
★ Readlyn Community Library	IA	1,105	6.78	0.79	15.57	1.30	3.89	2.79	0.04	1620
★ Electra Public Library	TX	2,706	12.27	7.10	12.27	0.33	1.47	0.00	0.01	1615
★ Springlake-Earth Community Library	TX	1,617	15.45	5.06	16.73	0.56	0.01	0.00	0.02	1596
★ Choteau/Teton Public Library	MT	2,828	7.16	2.02	10.79	1.00	4.40	5.13	0.00	1578
★ Allison Public Library	IA	1,949	9.47	0.80	10.74	1.47	3.49	1.79	0.00	1525
★ Richfield Springs Public Library	NY	1,264	9.46	0.61	9.72	2.84	1.72	0.78	0.61	1512
★ Parker Public Library	SD	1,026	8.05	1.33	8.85	1.50	3.56	3.08	0.00	1482
★ Parkston Public Library	SD	1,499	9.86	1.71	8.86	0.80	3.81	3.86	0.00	1474
★ North Bend Public Library	NE	1,275	9.59	1.85	9.16	1.05	3.10	1.10	4.23	1472
★ Lamont Memorial Free Library	NY	1,053	8.82	0.96	10.81	1.72	2.39	4.51	0.11	1461
★ Ravenna Public Library	NE	1,369	4.47	1.16	11.80	1.85	2.94	2.78	0.00	1457
★ Dighton/Lane County Library	KS	1,560	9.69	0.82	13.48	2.04	0.53	10.91	0.00	1444
★ Wymore Public Library	NE	1,342	10.31	0.27	9.33	1.31	3.42	0.95	0.00	1438
★ Greeley County Public Library	KS	1,227	12.72	0.41	6.65	1.15	2.79	17.36	0.00	1427
★ Parsons Public Library	TN	2,310	12.83	1.78	8.76	0.96	2.39	2.38	0.36	1425
★ Sterling Free Public Library	KS	2,210	14.40	1.44	7.12	0.98	2.37	0.87	0.00	1387
★ Eleanor Daggett Memorial Library	NM	1,022	9.10	0.82	8.27	1.65	2.28	3.23	0.00	1355

EXPENDITURE RANGE \$10K-49.9K

LIBRARY	STATE	PER CAPITA								SCORE
		LEGAL SERVICE AREA POPULATION	PHYSICAL CIRCULATION	E-MATERIAL CIRCULATION	LIBRARY VISITS	PROGRAM ATTENDANCE	PUBLIC COMPUTER USERS	WI-FI SESSIONS	ELECTRONIC RETRIEVALS	
★ Pleasant Mount Public Library	PA	1,357	6.55	0.03	6.67	1.57	2.39	0.79	6.09	2125
★ Lone Oak Area Public Library	TX	1,530	15.24	3.46	7.73	1.52	2.46	0.00	0.92	2055
★ Lanark Public Library	IL	1,457	13.68	1.10	13.75	0.49	1.68	2.67	0.00	1865
★ Elk Horn Public Library	IA	1,075	10.99	2.49	6.87	3.32	0.62	1.16	0.01	1838
★ Dexter Public Library	IA	1,247	8.43	0.00	7.56	2.38	2.00	0.21	0.01	1668
★ Foard County Library	TX	1,200	13.32	0.00	7.88	0.09	3.63	0.00	0.01	1650
★ Platte Public Library	SD	1,260	13.04	2.03	4.95	1.12	1.55	1.55	0.00	1545
★ Town Creek Public Library	AL	1,051	13.02	0.00	9.86	0.37	1.44	1.44	0.00	1538
★ Lemmon Public Library	SD	1,191	9.02	3.13	7.28	0.61	1.40	1.59	0.12	1479
★ Mounds Public Library	OK	1,243	10.99	0.00	6.00	0.49	2.78	0.94	0.00	1468
★ Endeavor Public Library	WI	1,185	6.86	0.79	6.62	1.65	1.18	2.73	0.01	1434
★ Dutton/Teton Public Library	MT	1,426	3.18	0.69	7.16	0.79	3.10	2.56	0.00	1422
★ Armoral Tuttle Public Library	ID	1,519	5.43	0.28	3.92	1.78	0.53	0.21	2.56	1396
★ Elma Public Library	IA	1,106	4.81	0.43	6.79	1.66	1.57	1.79	0.04	1393
★ Tellico Plains Public Library	TN	3,196	10.57	1.66	4.32	0.60	1.08	5.36	0.00	1352
★ Garnavillo Public Library	IA	1,169	8.69	0.55	3.86	1.07	2.08	1.67	0.02	1347
★ Lewis Library of Glasgow	MO	1,103	8.36	0.73	6.36	0.05	2.81	0.03	0.00	1343
★ Fowler Public Library	CO	1,144	4.67	0.12	8.35	0.14	2.53	1.06	0.47	1337
★ Waterford Public Library	PA	1,517	10.08	0.68	7.58	1.05	0.27	1.29	0.00	1335
★ Drummond School & Community Library	MT	1,748	3.82	5.28	4.38	0.97	1.49	0.00	0.00	1298
★ Gilbertville Public Library	MA	1,504	8.52	0.00	6.88	0.85	1.38	0.00	0.00	1296
★ Lester Public Library of Vesper	WI	1,077	8.95	1.27	5.74	0.91	0.96	0.93	0.00	1293
★ Bruce Area Library	WI	1,935	6.24	0.50	5.18	0.81	0.53	10.94	0.00	1281
★ Garrison Public Library	ND	1,485	6.86	0.04	4.89	0.68	0.67	11.20	0.01	1270
★ Maxwell Public Library	IA	1,145	5.15	0.66	4.96	1.02	1.73	1.75	0.01	1237
★ Tri-Community Library	TX	1,499	4.27	0.00	6.34	2.06	0.53	0.00	0.00	1232
★ Orford Social Library	NH	1,251	6.80	0.73	3.78	1.09	1.33	2.49	0.00	1215
★ Olin Public Library	IA	1,806	5.54	0.00	4.57	0.50	2.72	0.18	0.00	1202
★ Oriskany Public Library	NY	1,400	3.54	0.81	4.93	2.01	0.34	2.12	0.07	1200
★ West Stockbridge Public Library	MA	1,274	6.27	0.80	5.59	1.47	0.45	0.12	0.05	1196





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# CENTRAL ARKANSAS LIBRARY SYSTEM



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