# Our Gift to You No-Hassle Renewals!

Just in time for the busy holiday season, the Library has launched Auto Renewals.

You no longer need to log into your account or call the Library to renew items.

Any item checked out that is eligible for renewal will do so automatically from the item due date!

#### Frequently Asked Questions:

#### Q: Will I be notified when items have been renewed?

A: Patrons will be notified via email of renewed items and new due dates. Items that could not be renewed will appear with their original due dates. If you would like to receive notification but do not have email as your notice preference, please contact the Library.

### Q: Will all items automatically renew?

A: No. Items on hold for another patron, or those that have exceeded the maximum number of renewals, will not automatically renew. In addition, Express Books / Movies / CDs and wireless hotspots cannot be renewed, either manually or automatically.

## Q: May I still manually renew items before their due date?

*A:Yes, you can manually renew items via your online account or by calling the Library.* 

### Q: Can I 'opt out' of automatic renewals?

*A*: Unfortunately, we cannot opt individual patrons out of automatic renewal.

