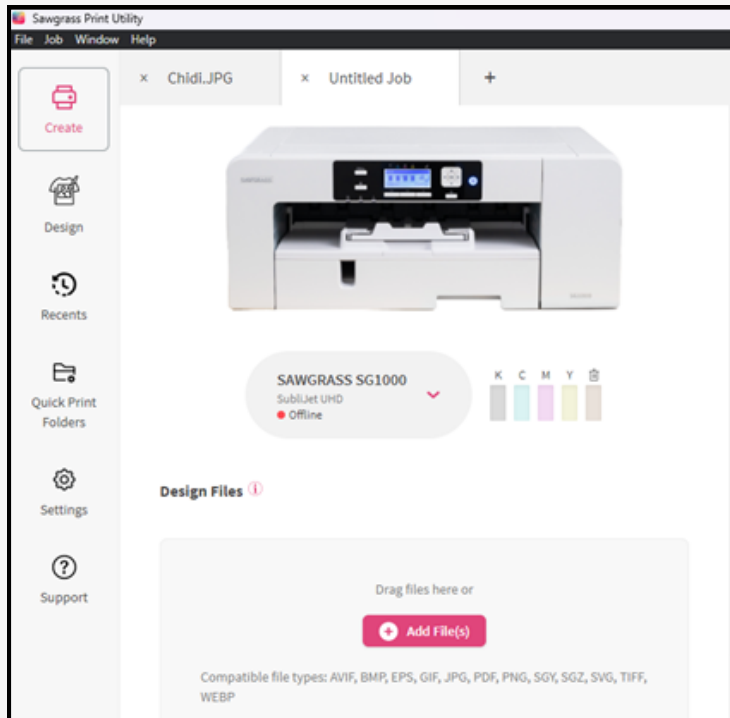


GETTING STARTED ON THE SUBLIMATION PRINTER

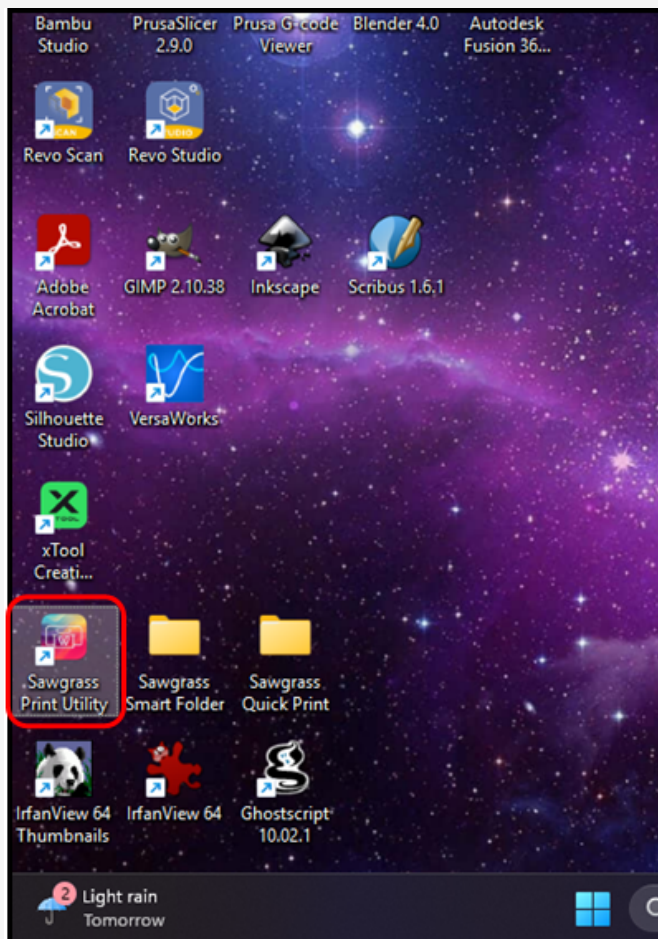


LOAD THE FILE(S)

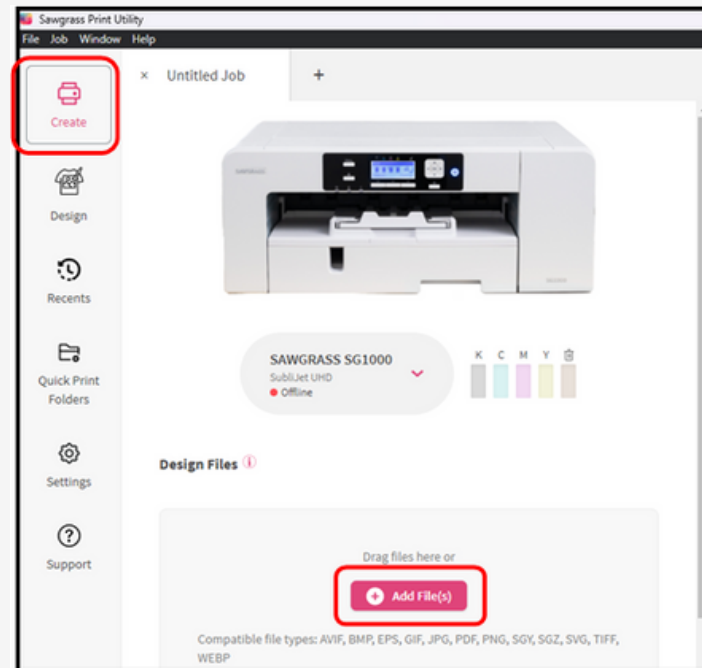
This printer takes the following file types:

JPG, JPEG, PNG, PDF, AVIF, BMP, EPS, GIF, SGY, SGZ, SVG, TIFF, WEBP

On your desktop, double click on the icon circled on the left. It is a rainbow box labeled **Sawgrass Print Utility**.



Choose “**Create**” on the left side and then “**Add File(s)**” at the bottom.

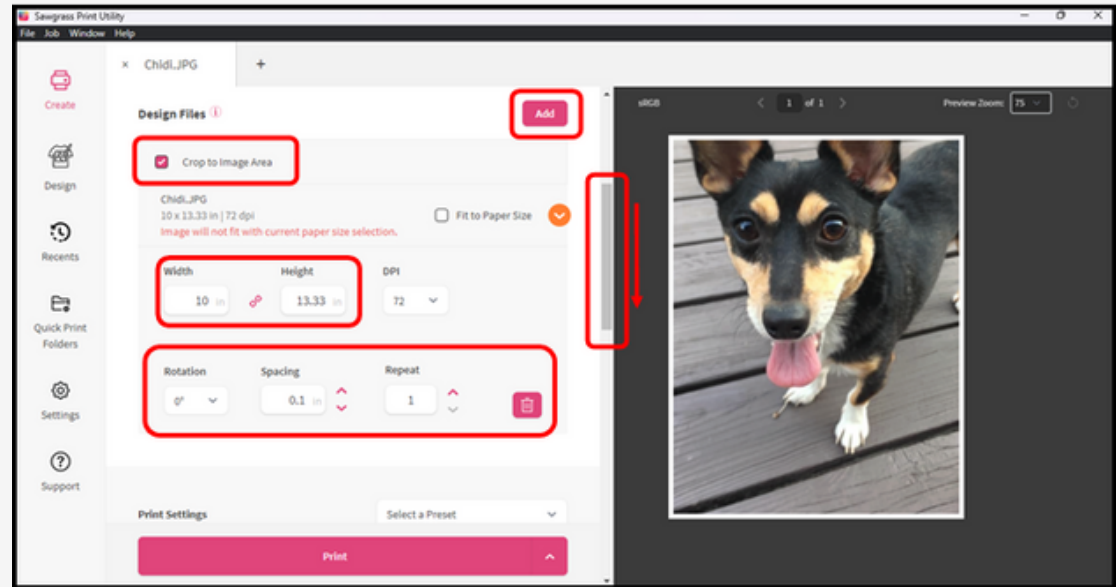


PREP THE FILE

Once you select a file, it will appear on the right as long as you have the correct page size selected. If you have a small page size selected and large file, you may only see some of your image.

You can click **“Add”** to import additional files.

You'll use the slider bar to scroll through the settings for your print.

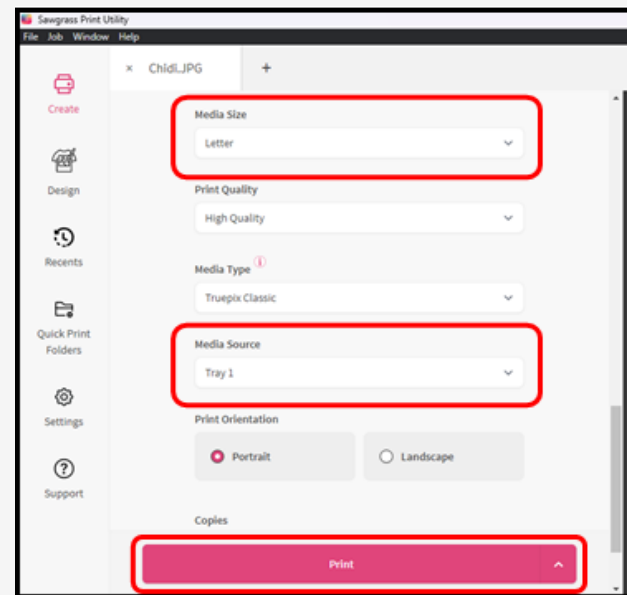
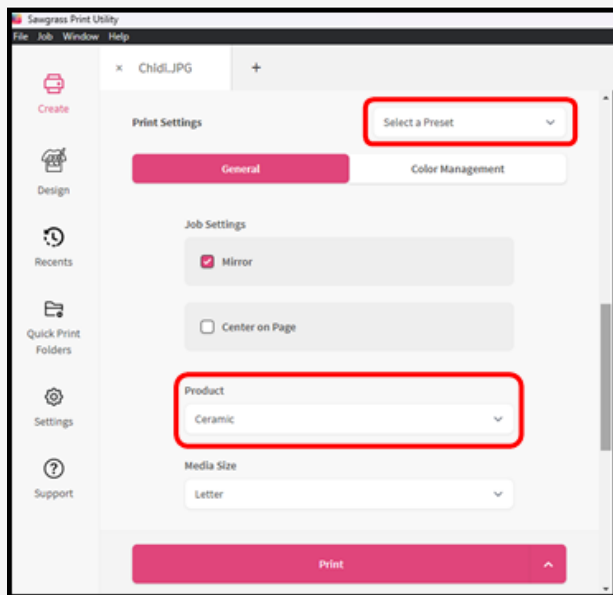


Under **“Width”** and **“Height,”** choose the size you want your image to be. Below this, you can rotate your image, add spacing between multiple images, add copies, and delete your image.

Only check **“Crop to Image Area”** if you want to remove any white space in the background of your image.

PREP THE FILE

Select a Preset: Choosing your material in this tab will auto populate the **Mirror** and **Product** fields. If you do not choose a preset, you'll need to choose the **Product** yourself (material you're sublimating onto). If you do not see your material listed, Polyester is a good default option. 99% percent of the time, you'll want the **Mirror** field checked.



Media Size: Choose the size of the paper you're printing on and the corresponding tray to print from:

Tray 1: 4" x 9.5" (mug) & 8.5" x 11"

Bypass Tray: 11" x 17" & 13" x 19"

Ready? Click **"Print"**

THE PRINT

The printer will have a delay before printing. If it has been more than a couple minutes, please see staff for assistance.

Once you have your print, ensure that it is completely dry before applying it to your material and that there are no smudges or irregularities on the paper. Otherwise, these will sublimate onto your material!

Trim around your image if needed, but always leave some white space. Use heat-safe tape to secure your print face down onto your material over the white space without it overlaying your image.

Having the tape cover your image can prevent some heat from getting through to your image and can prevent the sublimation process from occurring.